

# **EHR Entertainments**

## **Chocolate Fountain hire terms & conditions**

- Provisional bookings must be confirmed by payment of a non-refundable deposit of 20% of total agreed price
- Final payment must be made at least 7 days before the event. Non payment will result in cancellation of the booking and deposit lost
- Cancellation. This agreement cannot be cancelled, except in writing, by either the Customer or ehr entertainments
- It is the sole responsibility of the Customer to advise their event Venue (unless booked through the hotel wedding coordinator) that:-
  - 1. they have hired a Chocolate Fountain for the event
  - 2. we will require a sturdy, level table with access to an electrical socket
  - 3. for Illuminated Surround bookings a table at least 4ft square or round is required,
  - 4. The Fountain Operator will require access to the Function area 1 hour before the Chocolate Fountain is required for use, in order to setup the table and ensure smooth running of the Fountain. Once setup the Chocolate Fountain cannot be moved
- EHR ENTERTAINMENTS do not accept liability should the Venue fail to provide the items stated above, thereby preventing the use of the Chocolate Fountain, and no refund will be made by EHR ENTERTAINMENTS OR EARLYHOURSROADSHOWS
- EHR ENTERTAINMENTS Operator will have sole responsibility for setting up, operating and removing the Chocolate Fountain and associated equipment and materials.
- The normal hire period is 5 hours which includes 1 hour set-up and 1 hour removal time of the Chocolate Fountain. Any extension to this time Must be requested by the customer prior to the Event date and may be subject to an additional charge.
- EHR ENTERTAINMENTS will endeavor to provide any favorite dips specified at time off the booking but reserve the right to substitute any item should they be unavailable or of unsatisfactory quality.
- Where dipping items are not provided by ehrentertainments , it is the responsibility of the customer to arrange for the cleanup of any dipping items they or their caterer have

provided.

- ehr entertainments do not accept responsibility for any complaint or damages by the Venue or Guests due to Chocolate contacting with clothing or other materials.
- The customer accepts that photographs may be taken of the Chocolate Fountain and their Guests during the event and agrees that they may be used in publicity material by ehrentertainments.
- Ehrentertainments reserve the right for the Fountain Operator to dismantle the Chocolate Fountain and leave the premises should the Guests become unruly and considered by the Operator to be a risk, either to themselves or the Chocolate Fountain. No refund will be given if this situation arises.
- Ehrentertainments do not accept responsibility for any circumstances outside our direct control which prevent the use of the Chocolate Fountain such as power failure, flooding, motorway accidents etc.
- In the event Ehrentertainments fail to provide the products or services as booked, the Customers sole recourse will be the refund of all monies paid to Ehrentertainments for the chocolate fountain .
- Liability: Ehrentertainments shall not be liable for any injury, loss or damage directly or consequently arising out of the use or inability to use the Chocolate Fountain, whether used singularly or in conjunction with any other Equipment
- **FOOD ALLERGY**

The Supplier shall not be held responsible for nut allergies for the Client or their guests. All chocolate and dips may contain traces of nut. It is the responsibility of the Client to inform their guests that traces of nut may be present in the chocolate or dips.